

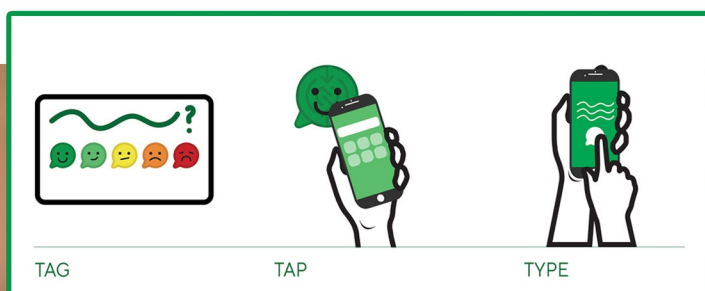
ViewPoint Tag



Capture high-volume, in-the-moment feedback effortlessly and conveniently. **Tag Feedback** is the cutting-edge solution designed to transform how you gather customer experiences - providing instant, actionable insights right when they matter most.

How it works:

Customers simply tap their NFC-enabled phones on a smiley face or scan a QR code to register their feedback. This rating is instantly recorded, transmitted to a secure cloud system, and made available in real-time on a user-friendly dashboard. You can then analyse this feedback to identify trends and address concerns promptly, ensuring proactive customer satisfaction.



- Ⓢ No apps
- Ⓢ Time stamped, location specific feedback
- Ⓢ Suitable for any location – inside or out
- Ⓢ Fully brandable board
- Ⓢ Choose your own rating question. Add additional question for valuable context (Multilingual)
- Ⓢ Dedicated feedback portal
- Ⓢ Discover Csat scores, trends, heat maps and more from ratings

Specification

Board size: A1, A2, A3 or A4

Smiley faces: choose 2, 3, 4 or 5

Survey: 1 rating question plus optional free text comment. On screen branding included.

Customise board background: add your logo, colour or design.

Infrastructure: Use boards in isolation or in combination with other boards reporting to single or multiple locations.

From only £300 for 1 year feedback reporting and insights.

Enquire today

ViewPointFeedback.com | 0333 3355 640



Tap into instant insights

ViewPoint